

Email Archive FAQ

Q. Does the email file or template need to be modified?

A. No, zero footprint, zero touch on the mail file design and template.

Q. Where does the email get stored?

A. Our email archive product archives to the web - so it contains no local domino storage.

Q. How do I recover email from the archive?

A. We have a web interface to search and restore (see below).

The screenshot displays the 'Filter Rules' section with a table of active filters: 'Database contains nadya', 'From contains elared', and 'To contains collingridge', each with a 'Remove' button. Below this is an 'Add Filter' section with a dropdown menu set to 'Database' and a text input field containing 'does not contain'. To the right of the input field is a 'Add Filter' button. Below the input field is a 'Filtered Statistics' section showing 'Message count: 1', 'Oldest record', and 'Newest record'. The 'Filter Result' section shows 'Total: 1 Pages: 1' and 'Current Page: 1'. Below this is a table with columns: 'Source', 'Destination', 'Emails', 'Date', and 'Subject'. The table contains one row with the following data: 'Email@consulting.com.au', 'johnathan.collingridge@map.com.au', '08/13/2007 03:43:38 PM 2010', and 'It send a quote shortly, just checking the email address'.

Q. Is my email safe?

A. Yes. We encrypt the email before it leaves domino. You have the key so neither we or anyone else can read your email.

We keep date/subject/to/from in the clear, for search and restore capabilities.

This can be disabled through configuration.

The encryption is AES encryption - http://en.wikipedia.org/wiki/Advanced_Encryption_Standard

Q. How much does it cost?

A. We are looking at pricing \$1000+gst/month for companies under 100 users.

We are looking at pricing \$2500+gst/month for unlimited users, Australian private companies .

We are looking at pricing \$6250+gst/month per region for public or multinational companies.

Q. If I discontinue, how do I get my email back?

A. We allow 30 days, plus 30 days per year of service free read only access, to your archived email.

You can recover some or all of your email in this period.

After this period we will delete all your archived email - or on your request.

Q. How do I get started?

A. • We have a FREE 30 day trial.

• Register on this URL

<http://emailarchiving.bluepower.net.au/EmailArchiveRegistration/welcomeEmailArchive.jsp>

• We suggest you enable email journaling, and start archiving that during the trial period.

• You will get an email with links to documentation, and a downloadable domino application.

